Quality Policy Statement

MICRO SYSTEMS, INC. IS COMMITTED TO ACHIEVING THE HIGHEST LEVEL OF QUALITY IN ALL ASPECTS OF ITS BUSINESS PRACTICES AND MAINTAINING A FOCUS ON CONTINUOUS IMPROVEMENT IN ALL COMPANY OPERATIONS, PRODUCTS, SERVICES, AND BUSINESS RELATIONSHIPS.

In pursuit of this overall policy, it is the intent of the company to:

1. Conduct all business to the highest ethical standards.
2. Maintain a Quality Management System that is continuously evaluated for effectiveness and improvement.
3. Clearly understand each customer’s requirements and maintain a focus on meeting or exceeding their expectations.
4. Capitalize on every opportunity to improve processes at all levels by providing our employees with the tools, resources, and infrastructure necessary to accomplish their jobs and meet or exceed our customer’s expectations as efficiently and effectively as possible.
5. Treat our employees with respect and fairness.
6. Provide an environment and related value system that defines expectations and holds individuals accountable for their commitments to the company and its valued customers.
7. Develop and maintain relationships with suppliers and business partners who share our commitment to continuously increasing levels of customer satisfaction through constant pursuit of improvements in our designs, products, services, and value.
8. Conduct business that is fully compliant with applicable contract requirements, laws, and regulations.
9. Promote honesty and integrity in all business practices.

Kevin Ferguson
Senior Vice President, General Manager